

# INFORMATION SOLUTIONS THAT ENABLE DISCOVERY AND IMPROVE HEALTH

### **Resources and Services**

# 5,253,984

journal articles and book chapters downloaded

217,498
electronic journals
and books in the
NIH Library collection

2,046
information & research requests



10,686 requested articles and books sent

to researchers

**1,978,210** words translated in

words translated in 26 languages

### **Research Support**





1,630

NIH staff participated in two NIH Library-hosted online events



523,116

NIH Library website visits

### **Customer Satisfaction**



95%

customer satisfaction rating across 8 service areas from 2,403 surveys

## **Scholarly Communication**



